

HOW TO SET RELEVANT KPI WITH SMART PRINCIPLES

AVAILABLE FOR OFFLINE & ONLINE

OVERVIEW

Although KPIs are very common, businesses that are actually using KPIs effectively are not quite so common. Used properly, KPIs can make a huge difference to the success of a business. Meaningful and strong KPIs provide insight into whether strategies are working, whether programs, projects and services are on schedule, on budget, and delivered effectively.

KPIs focus employees' attention on what matters most to success and allow for measurement of accomplishments

OBJECTIVE

- Adopt a positive mindset for KPIs
- Grasp concept of KPIs, Smart Goals for departmental /Individual performance
- Formulate Key Performance Indicators (KPIs) that is integrated with SMART criteria
- Distinguish between mere activities and KPIs
- Understand Key Result Area importance before setting KPIs



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