



FACILITY MANAGEMENT SERVICES AND IR 4.0 APPLICATION

COMFORI SDN BHD

Objectives:

- To understand the nature of facilities management.
- To understand the range of facilities management roles and responsibilities.
- To understand the application of IR4.0 in facilities management.
- To understand the concept of sustainability and corporate social responsibilities in facilities management.
- To understand the concept of asset management lifecycle and lifecycle costing.
- To understand the principle service quality and return on quality (ROQ) in soft services.
- To understand the area of maintenance related to hard and soft services.
- To understand statutory and regulatory compliance related to hard and soft services.

Overview:

Facilities Management (FM) was introduced in 1960s era. During the early stage, FM focused in IT systems, network, office and system furniture design. The industry continues to grow. The FM sector is now large and complex - comprising - a mix of in-house departments, specialist contractors, large multi-service companies, and consortia-delivering the full range of design, build, finance and management. This module is designed for all practitioner in Facilities Management (FM) industry who wants to enhance their knowledge on FM and how IR4.0 has influenced the FM industry. The training is aimed to provide in depth about FM for strategic, tactical and operational level of supervisors and managers, so that they will be able to plan, make decision and act better.

Modules:

Module 1: Business Context for Process

Module 2: Hard Services FM

Module 3: Soft Services FM