



CRUCIAL CONVERSATION & CRUCIAL ACCOUNTABILITY

OVERVIEW

Whenever you're not getting the results you're looking for. Asked questions, is it likely due to crucial conversation not being delivered well or lack of accountability or both?

Before focus on systems, processes or strategy improvement, we focus on PEOPLE. And more specifically, how people behave. People as individual, in groups, in an organization and in a community.

Positive attitude & communication styles will lead to happier working environment and increase:

- + Productivity
- + Creativity and innovative
- + Teamwork & Relationships
- + Performance & Efficiency
- + Self & Customer Satisfaction
- + Safety and Health

OBJECTIVES

While Crucial Accountability will Motiva and Enhance Accountability, Improve Performance and Ensure Execution.

- + Manager
- + Executive
- + Supervisor
- + Leaders

- + Module 1: Gets Unstuck – Methods and Channels of Correct Conversation & Communication
- + Module 2: Start with Heart – Study the Behaviours
- + Module 3: Master My Stories – Speak Up Your Concern
- + Module 4: STATE My Path – Directed Points and Open for Discussion
- + Module 5: Learn to Look & Observe Risk
- + Module 6: Make It Safe I – Build Confident and Trust
- + Module 7: Make It Safe II – Give Equal Chances
- + Module 8: Explore Others' Paths – Heard All Opinions & Options
- + Module 9: Move to Action – Get Mutual Agreement and Work to Action as A Team Power

WORKSHOP OUTLINE

If you have any enquiries, please contact

+60 (3) 56213630 or

email: info@comfori.com

SBL CLAIMABLE



MINISTRY OF FINANCE

