

EFFECTIVE MANAGEMENT AND LEADERSHIP SKILLS USING NEURO-LINGUISTIC PROGRAMMING (NLP)



OVERVIEW

Understand your role in team communication and what you can do to ensure fewer misunderstandings. By applying NLP, the latest and proven scientific communication tool, you will be able to understand how to effectively communicate, deal with conflict and difficult people, and motivate and create a positive team atmosphere.

WORKSHOP OBJECTIVES

- Understand the roles and responsibilities of a manager and a leader
- How to effectively lead a team by using different leadership styles
- Avoid micro-managing – the number one mistakes of new managers
- Use the NLP to understand the different personality types and see how personality can cause conflict in the team
- Deal with conflict and difficult people on the team

WHO SHOULD ATTEND?

- New managers, new supervisors, associate project managers, project managers, IT project managers, project coordinators, project analyst, project leaders, senior project managers, team leaders, product managers and programme managers.

WORKSHOP OUTLINE

- Roles and responsibilities of a leader/manager
- Leadership
- Interpersonal communication skills
- Effective listening
- Performance management
- Motivation
- Delegation
- Time management and priority setting

If you have any enquiries, please contact
+60 (3) 56213630 or
email: info@comfori.com