

THE ART OF MANAGING DIFFERENT GENERATIONS

FROM HR POINT OF VIEW



INTRODUCTION

Human Recourse Team & department Managers are increasingly grappling with generational differences in their work forces. Problems can arise from differing mind-sets and communication styles of workers born in different eras. The frictions may be aggravated by new technology and work patterns that mix workers of different ages in ever-changing teams.

OBJECTIVES

Specific objectives of this workshop include:

- Understanding the characteristics of different generations
- Recognize their strength
- Learn techniques to build a better relationship with others
- Acquire a basic skills of team bonding
- Creating a happy and a conductive working environment

WHO SHOULD ATTEND?

For those who are or will be in a position of leading or manage a team that consist of different generations, HR & Managers.

COURSE OUTLINE

- Introduction of The History of Different Generation
- The current work force: Baby-boomers, Gen X & Y
- The next Workforce: Generations Z & Alpha

- Working in Harmony with Different Generations
- Working in Harmony: The Power of Connection



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