

PERFORMANCE MANAGEMENT: MANAGING EMPLOYEE PERFORMANCE



INTRODUCTION

Inspiring someone to be their best is no easy task. Just how do you manage employees to achieve optimum performance? How do you create a motivating environment that encourages people to go beyond their best?

This workshop will address performance management and help you develop the skills to motivate and encourage employees to achieve optimum performance.

OBJECTIVES

- Understand the role of goal setting in performance management
- Develop tools to help your employees set and achieve goals
- Have a three-phase model that will help you prepare employees for peak performance, activate their inner motivation, and evaluate their skills
- Have a better knowledge of motivational tools and techniques

WHO SHOULD ATTEND?

- HOD's
- Managers
- Supervisors
- HR Personnel
- Those who are involved in managing employee performance

COURSE OUTLINE

- Introduction to The Shared Management Model
- Issues Relating to Setting Goals
- Issues Relating to Basics of Performance Appraisals

- Issues Relating to What Makes Performance Appraisals a Defensible Process
- Issues on Stereotypes



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