

DEVELOPING KEY PERFORMANCE INDICATORS (KPI) FOR BUSINESS SUCCESS



INTRODUCTION

Today, whether managers are in the private, public or not-for-profit sectors, they are rightly concerned with performance measurement. However, they are faced with the following questions:

- What are the right things to measure?
- What are the relevant key performance indicators?

KPIs help us to focus on what we need to do to improve our performance in key factors. Improving our performance in these key factors is the closest we can get to a guarantee of our future success.

OBJECTIVES

During this training participants will have the opportunity to learn how to:-

- Describe the new thinking on performance measures
- Identify how KPIs can work in your organisation
- Recall the steps for implementing this methodology
- Identify some performance measures which is of relevance to your organisation

WHO SHOULD ATTEND?

- Manager at all Function Levels
- Head of Departments
- Human Resources Professionals
- Executive Secretaries
- Administrative Assistants and etc

COURSE OUTLINE

- Introduction Principle of "Good Deeds" as a Benchmark for Excellent Performance
- Issues Relating to Creating Learning Organisation for Better Human Capital

- Issues Relating to Managing a Successful Team
- Issues Relating on Key Performance Indicator (KPI): Measurement of Excellence



If you have any enquiries, please contact
+60 (3) 56213630 or
email: info@comfori.com

SBL CLAIMABLE

